

24-Hour Accessline Notice of Upgrade

Dear Member,

We have recently upgraded our 24-Hour Member Accessline. Please listen carefully when you call as the menu options have changed.



To Get Started, call (808)245-6854

STEP 1 – Enter your Account Number- now referred to as “Member Number”

STEP 2 - Enter your “Access Code”- which has remained the same

For your convenience, you now have the option to access the 24-Hour Accessline by a “Voice Recognition” mode. At any time of your call, you can Press 8* to enter Voice Recognition.

Quick Tips

- Press 8* to enter Voice Recognition Mode
- Press 3* to return to the main menu
- Press * to return to the previous menu
- Press # to repeat an option
- Press 9* to enter a different account number
- To end your call, simply hang up

If you encounter problems, please call the Credit Union at (808)245-6791 during our normal business hours.



GATHER
Federal Credit Union

www.gatherfcu.org

Quick Reference Guide

Press or say the number for:

1 Balances

on checking, savings, loans, certificates, IRAs

Account Balance Menu

- Press 1 for Checking
- Press 2 for Savings
- Press 3 for Loans
- Press 4 for Credit Cards

2 History

on checking, savings, loans, certificates, IRAs

Account History Menu

- Press 1 for Checking
- Press 2 for Savings
- Press 3 for Loans

3 Withdrawals

from savings or loans

Withdrawal Menu

- Press 1 for Savings
- Press 2 for Loans

4 Transfers or Payments

Transfer funds or make a payment from savings or loan

Transfer Funds Menu

- Press 1 to transfer funds immediately
- Press 2 to make an immediate cross member transfer
- Press 3 to schedule a funds transfer
- Press 4 to schedule a cross member transfer
- Press 5 to do a transfer payment
- Press 6 to hear existing scheduled transfers
- Press 7 to delete an existing transfer

5 Debit/ATM Card Services

to activate or deactivate a debit or ATM card

Card Services Menu

- Press 1 to activate a card
- Press 2 to deactivate or report a card lost or stolen

6 Stop Payments

make a stop payment on a check

Stop Payment Menu

- Press 1 to Stop Payment on a specific check number
- Press 2 to stop payment on a check range
- Press 3 for stop payment inquiries

7 Change Access Code

8 Credit Union Information

office hours, website & mobile

Federally Insured by NCUA